

EMERGENCY, URGENT or ROUTINE

What Kind of Medical Care Do You Need?

EMERGENCY: *Threat to life, limb, or eye sight (severe bleeding, chest pain, broken bone, etc.)*

Go the nearest emergency room or call 911
On Joint Base Anacostia-Bolling call (202) 433-3333
On Joint Base Andrews call 522

URGENT: *Requires medical care within 24 hours but is not life threatening (Migraine, headache, ear ache, tooth ache, rising fever, etc.)*

Duty Hours: Call 1 (888) 999-1212 for an acute appointment

After Hours: Go to the Emergent Care Center on Joint Base Andrews, Fort Belvoir Community Hospital, or Walter Reed National Military Medical Center

Out of Area: Contact Health Net Federal Services, at 1 (877) 874-2273, for urgent care instructions and authorizations

Nurse Advice Line: Call 1 (888) 999-1212 (option 1-4)

* Before using a civilian Urgent Care Center or civilian provider ALWAYS obtain a referral from your Primary Care Manager or you may be responsible for costs

ROUTINE: *All other medical care*

Call 1 (888) 999-1212 to schedule an appointment

